

# We care about the quality of home health care.

How does your local home health agency compare?  
Find this information and much more at [www.medicare.gov](http://www.medicare.gov).

	City	Patients who get better at bathing	Patients who get better at walking or moving around	Patients who get better at taking their medicines correctly (by mouth)
Tennessee State Average		56%	36%	35%
Alliance Homecare Memphis	Memphis	46%	26%	25%
Amedisys H H Chattanooga	Chattanooga	57%	35%	34%
Amedisys Home Care	Nashville	58%	37%	41%
Amedisys Home Health Care	Winchester	52%	31%	38%
Amedisys H H Johnson City	Johnson City	57%	40%	36%
Baptist Homecare East TN	Knoxville	56%	37%	32%
Baptist Saint Thomas Homecare	Nashville	54%	30%	34%
Baptist Trinity Homecare	Memphis	71%	44%	51%
Blount Memorial Home Health	Maryville	65%	36%	41%
Bradley Memorial Hosp HHA	Cleveland	51%	34%	30%
Careall	Lebanon	54%	38%	38%
Careall	Martin	56%	40%	41%
Caresouth HHA Holdings of TN	Winchester	52%	34%	45%
CMC Home Care	Crossville	59%	35%	40%
Community Home Health Agency	Lexington	63%	47%	40%
Continucare Healthservices, In	Chattanooga	51%	34%	33%
Covenant Homecare	Knoxville	59%	37%	33%
Donelson Home Health	Lebanon	39%	24%	28%
Elder Care Home Health Service	Memphis	63%	42%	41%
Elk Valley H H Savannah	Savannah	58%	48%	48%
Friendship Home Health	Nashville	51%	35%	42%
Gateway Home Care	Clarksville	57%	36%	36%
Home Care Solutions Nashville	Nashville	56%	35%	37%
Home Health Care of Middle TN	Nashville	50%	30%	27%
Homechoice Health Services	Memphis	66%	40%	34%
Housecall Home Healthcare	Knoxville	56%	33%	34%
Housecall Home Healthcare	Morristown	50%	32%	45%
Maury Regional Home Services	Columbia	57%	30%	37%
Medical Center Home Health	Jackson	48%	35%	37%
Medical Center Homecare Svs	Johnson City	58%	38%	34%
Medical Home Health Care	Tulahoma	48%	28%	36%
Medshares Home Care SW Tenn	Memphis	54%	28%	35%
Memorial Hospital Home Health	Chattanooga	64%	43%	43%
NHC Homecare Columbia	Columbia	58%	39%	34%
NHC Homecare Murfreesboro	Murfreesboro	48%	30%	27%
Quality Home Health	Jamestown	56%	37%	30%
Spectracare of Tennessee	Nashville	55%	36%	32%
St Francis Home Health	Memphis	61%	35%	33%
St Marys Home Care Services	Knoxville	53%	36%	35%
Sunbelt Home Health Services	Madison	54%	34%	31%
Tender Loving Care Staff Builders	Memphis	45%	25%	35%
UT Home Care	Knoxville	62%	38%	46%
Vanderbilt Home Care Services	Nashville	53%	31%	36%
Wellmont Bristol Med Ctr HH	Bristol	58%	30%	45%
Wellmont Holston Valley H H	Kingsport	63%	42%	42%
West TN Home Health Agency	Dyersburg	45%	28%	33%
Willowbrook Home Health Care	Hendersonville	56%	38%	30%
Willowbrook Visiting Nurse Inc	Memphis	61%	40%	29%

Actual data from home health agencies (rounded) in alphabetical order. All home health agencies may not be listed. Look at "Home Health Compare" at [www.medicare.gov](http://www.medicare.gov) on the web for a complete list of Medicare-certified home health agencies in your area.

The Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services, believes that one way to improve the quality of care is to provide quality measures you can use to compare home health agencies.

What is home health care?

Home health care is provided when you have a medical need for skilled nursing care and other services, like physical and occupational therapy, speech-language therapy, and medical social services provided by a variety of skilled health care professionals at home. Home health care may help you reach and keep your best physical, mental, and social well-being.

Why is this information important?

Quality measures, along with other information, can help you make decisions about home health care. The quality measures chosen by CMS give you an idea of

the quality of care given by each agency. These measures were chosen because they relate to activities that are important to help you continue to live at home.

More information?

CMS has more quality measures and other information to help you make decisions about home health care. Look at "Home Health Compare" at [www.medicare.gov](http://www.medicare.gov) on the web, or call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You may also talk to your doctor or ask friends about their home health experiences.

CMS and QSource<sup>SM</sup> Center for Healthcare Quality (Tennessee's Quality Improvement Organization) are committed to work together with consumers, those who act on their behalf, the home health industry, and the State of Tennessee to improve the quality of care for home health care patients.

1-800-MEDICARE  
[www.medicare.gov](http://www.medicare.gov)  
Helping you help yourself.

